

# Critical Information Summary – NBN PRO Business NBN Plans

NBN PRO Pty Ltd ABN: 35 790 556 154 Phone: 1300 645 648

Email: hello@nbnpro.com.au Website: https://nbnpro.com.au

Address: Unit 20, 16 Dunstans Court, Thomastown VIC 3074

#### Information about the Service

NBN PRO Business NBN provides high-speed and reliable connectivity solutions tailored for Australian businesses. All plans include unlimited data, a free static IP address, and business-grade support.

## **Plan Pricing and Data Inclusion**

Plan	Line Speed	Price (incl. GST, Static IP)	ncluded Downloads
TotalBiz 50/20	50Mbps/20Mbps	\$94	Unlimited
TotalBiz 500/50	500Mbps/50Mbps	\$115	Unlimited
TotalBiz 100/40	100Mbps/40Mbps	\$109	Unlimited
TotalBiz 750/50	750Mbps/50Mbps	\$119	Unlimited
TotalBiz 1000/100	1000Mbps/100Mbps	\$129	Unlimited
TotalBiz 250/100	250Mbps/100Mbps	\$112	Unlimited
TotalBiz 500/200	500Mbps/200Mbps	\$130	Unlimited
TotalBiz 1000/400	1000Mbps/400Mbps	\$150	Unlimited
TotalBiz 2000/200	2000Mbps/200Mbps	\$183	Unlimited
TotalBiz 2000/500	2000Mbps/500Mbps	\$230	Unlimited

### **Minimum Contract Term**

Available with either a no lock-in contract or a 24-month term. Early termination fees may apply for fixed-term contracts.

## **Customer Equipment Required**

A compatible router or modem is required. Customers can use their own device or request one from NBN PRO during signup.

## Installation and Availability

Service availability depends on your location and NBN technology type (FTTP, FTTN, HFC, FTTC). Installation appointments will be coordinated where necessary with NBN technicians.

## **Important Limitations**

Actual speeds may vary due to network conditions, connection type, and equipment configuration. NBN PRO's Business NBN services are subject to an Acceptable Use Policy.

### **Customer Service**

For more information, contact NBN PRO Business Support at 1300 645 648 or hello@nbnpro.com.au.